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WILLIAM F. RILEY  
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PLEASE REFER TO  
FILE NO. 11201

October 27, 2025

To: Paul Foley, Town Planner of Dennis

Re: 17 Shad Hole Road  
Amerco / U-Haul

Dear Mr. Foley,

I represent the U-Haul Company in their purchase of a property located at 17 Shad Hole Road currently used as storage for Cape Cod Community Television Corporation which is subject to an existing Special Permit filed A-438 that dealt with an alteration the warehouse use. The Special Permit A-762 allowed warehouse subleasing for a preexisting nonconforming site. U-Haul now wishes to use the property as a nonretail storage property. They now wish to use the property for U-Haul's U-Box program. This program provides U-Box containers of various dimensions that are delivered to a customer's home or business where they are packed by the customer. The customer notifies U-Haul when the container is packed, U-Haul picks up the container and transports it to a U-Box warehouse. It stays there until the customer requests it be transferred to a new location. Accordingly, the only activity that takes place at the site is a U-Haul vehicle delivering the container and placing it in storage. When requested a U-Haul vehicle delivers it to the customer or transfers it to a new site.

Retail customers do not go to the warehouse to retrieve items from the U-Box on site. Accordingly, it seems this type of storage is similar to the existing storage use. I would like to discuss with you the question of whether it is necessary to modify the existing permit.

I would appreciate the opportunity to come in and meet with you to review all aspects of the proposed use to assist you in determining whether or not we need to modify the Special Permit.

Very Truly Yours,

William F. Riley

# AMERCO<sup>®</sup>

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## REAL ESTATE COMPANY

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### **U-Box Operational Statement as Warehouse-Only Storage Operation**

U-Haul's U-Box program is a convenient moving and storage solution that functions entirely as a warehouse use under standard zoning definitions.

U-Box containers are delivered to the customer's home or business, where they are packed at the customer's convenience. Once ready, U-Haul picks up the container and transports it to a U-Box warehouse, where it is stored until the customer requests delivery to a new location. Customers do not access the warehouse or retrieve items on-site.

U-Box warehouses operate just like traditional warehouses and distribution facilities:

- No customer access: The public does not enter the facility.
- Employee-only operations: Only trained U-Haul personnel handle loading and storage.
- Truck-based logistics: Containers are moved using trucks at designated loading docks.
- Storage and distribution function: Goods are received, stored, and shipped without public interaction.

Because U-Box facilities do not involve customer foot traffic, or individual unit access, they are appropriately classified as warehouse uses. All activity takes place within a secured facility operated exclusively by employees, consistent with how warehousing is defined in most zoning codes.