

AMERCO[®]

REAL ESTATE COMPANY

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U-Box Operational Statement as Warehouse-Only Storage Operation

U-Haul's U-Box program is a convenient moving and storage solution that functions entirely as a warehouse use under standard zoning definitions.

U-Box containers are delivered to the customer's home or business, where they are packed at the customer's convenience. Once ready, U-Haul picks up the container and transports it to a U-Box warehouse, where it is stored until the customer requests delivery to a new location. Customers do not access the warehouse or retrieve items on-site.

U-Box warehouses operate just like traditional warehouses and distribution facilities:

- No customer access: The public does not enter the facility.
- Employee-only operations: Only trained U-Haul personnel handle loading and storage.
- Truck-based logistics: Containers are moved using trucks at designated loading docks.
- Storage and distribution function: Goods are received, stored, and shipped without public interaction.

Because U-Box facilities do not involve customer foot traffic, or individual unit access, they are appropriately classified as warehouse uses. All activity takes place within a secured facility operated exclusively by employees, consistent with how warehousing is defined in most zoning codes.